



City of Chicago



R2018-991

Office of the City Clerk

Document Tracking Sheet

Meeting Date: 9/20/2018

Sponsor(s): Tunney (44)

Type: Resolution

Title: Congratulations extended to Joy Adelizzi on retirement as Deputy Commissioner from Small Business Center in Department of Business Affairs and Consumer Protection

Committee(s) Assignment:

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RESOLUTION

WHEREAS, After 25 years as a dedicated and accomplished civil servant, Joy Adelizzi has closed the City government chapter of her story on August 31, 2018; and

WHEREAS, Joy began her distinguished career in the City of Chicago in 1993 in the Department of General Services and has since displayed her dedication to public service through the Public Building Commission, Department of Planning and Development, Department of Business Affairs and Licensing, and, most recently, as the Deputy Commissioner of the Small Business Center in the Department of Business Affairs and Consumer Protection; and

WHEREAS, Joy has directed all things licensing for the City of Chicago since 2005, managing the issuance of over 621,000 licenses and 190,000 public way use permits, and oversaw the generation of more than \$500 million in revenue; and

WHEREAS, Joy has thrived in the incredibly challenging and ever-changing world of business licensing, balancing astutely and tactfully the demands of business owners and alderman and guiding the City through the rise of the sharing economy with unwavering skill and confidence; and

WHEREAS, Joy was instrumental in creating a one-stop-shop Small Business Center, including designing the physical layout of the business center, crafting the logistics of customer service and consultations, and helping create the Solution Station, whereby business experts come to City Hall to provide free one-on-one training to license applicants. Under her leadership, the Small Business Center has provided services to over 525,000 customers; and

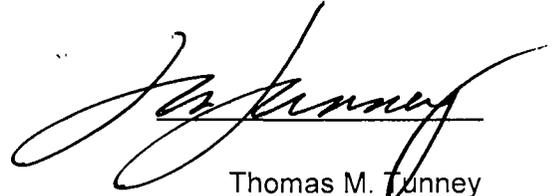
WHEREAS, Joy revolutionized the licensing and permitting process at City Hall, making it easier than ever for all business owners to navigate the City's regulations by implementing the Mayor's License Reform Initiative, which reduced total licenses from 117 to 40, moved license applications online, created the Emerging Business Permit, and prioritized first-rate customer service; and

WHEREAS, Joy was an essential resource for Aldermanic offices throughout the city, counseling and solving problems for new business owners, and assisting Aldermanic staff to understand the license and permit processes; and

WHEREAS, Joy worked tirelessly and with great success behind the scenes to serve the business community and all Chicago residents, never seeking personal acclaim and never resting until problems were solved; now therefore,

BE IT RESOLVED, That we, the Mayor and members of the City of Chicago City Council, assembled this 20th day of September, 2018 A.D., do hereby express our deepest gratitude to Joy Adelizzi for her years of committed and exceptional service to the City of Chicago and offer our most heartfelt congratulations as she begins her next chapter; and

BE IT FURTHER RESOLVED, That a suitable copy of this resolution be prepared and presented to Joy Adelizzi, as a sign of our congratulations and good wishes.

A handwritten signature in black ink, appearing to read "Tom Tunney", written over a horizontal line.

Thomas M. Tunney
Alderman, 44th Ward