

Office of the Chicago City Clerk



R2011-1139

Office of the City Clerk

City Council Document Tracking Sheet

Meeting Date: 10/5/2011

Sponsor(s): Hairston, Leslie A. (5)

Tunney, Thomas (44)

Type: Resolution

Call upon Commissioner of Streets and Sanitation to testify on Mobile Electronic Ticketing system Title:

Committee(s) Assignment: Committee on Economic, Capital and Technology

Development

Econ Dup

RESOLUTION

WHEREAS, Streets and Sanitation uses Mobile Electronic Ticketing ("MET,") department-wide to write citations, and,

WHEREAS, this technology increases functionality and ease of use for Streets and Sanitation Ward Superintendents, Refuse Collection Coordinators, other DSS inspectors; and,

WHEREAS, the number of Streets and Sanitation users issuing MET citations grew from 4 in 2009 to over 125 users in March, 2011, and,

WHEREAS, MET allows inspectors to cite property owners using a Blackberry device with a GPS function, thereby increasing the accuracy of the violation addresses, decreasing the amount of time it takes to complete and get the citation to respondents, and increasing the overall quality of citations; and,

WHEREAS, violations are identified in the field – notes, pictures and GPS coordinates are collected and sent to an e-ticket database; and,

WHEREAS, code enforcement under the supervision of the Law Department identifies the property owner using PIN information to determine ownership; and,

WHEREAS, once the necessary title information is added, an electronic ticket is created, assigned a case docket number, a hearing court room, hearing date and time and transmitted electronically to Administrative Hearings for adjudication. Any document attached to the e-ticket is available to the hearing officer and can be pulled up at the time of the hearing, and,

WHEREAS, this initiative, in 2010 produced 48,215 citations, which is 20,000 more than 2009, with total fines imposed over \$24 million, which is \$13 million higher than 2009; now therefore,

BE IT RESOLVED, that the Committee on Economic, Capital and Technology Development invites the Commissioner of Streets and Sanitation to inform the Council its' Mobile Electronic Ticketing system and to understand its compliance with the law and policies

Leslie A. Hairston

Alderman, 5th Ward

Thomas M. Turney Alderman, 44th Ward