



# Office of the City Clerk

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## Legislation Details (With Text)

**File #:** R2011-240  
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**Title:** Congratulations extended to Chicago Transit Authority on launch of Train Tracker program  
**Sponsors:** Daley, Richard M.  
**Indexes:** COMMENDATIONS & DECLARATIONS  
**Attachments:** 1. R2011-240.pdf

Date	Ver.	Action By	Action	Result
2/9/2011	1	City Council	Adopted	
2/9/2011	1	City Council	Introduced (Agreed Calendar)	

RICHARD M. DALEY  
MAYOR

*Co/OS.*

OFFICE OF THE MAYOR

CITY OF CHICAGO

February 9, 2011

TO THE HONORABLE, THE CITY COUNCIL OF THE CITY OF CHICAGO

Ladies and Gentlemen:

I transmit herewith a congratulatory resolution concerning the CTA Train Tracker program.

Your favorable consideration of this resolution will be appreciated.

### RESOLUTION

WHEREAS, The Chicago Transit Authority is an integral, essential part of the strengths that make Chicago the world-class city it is today; and

WHEREAS, Most Chicagoans rely on the CTA to get them safely and efficiently to their destinations around town, whether for work, errands, or recreation; and

WHEREAS, The history of the CTA is replete with important dates, from the start of horse-car service on April 25, 1859, to the opening of the first rail line on June 6, 1892, to the introduction of fare cards on August 18, 1997; and

WHEREAS, In its ceaseless quest to improve service, the CTA has provided another useful customer-oriented innovation; and

WHEREAS, Launched on January 8, 2011, the CTA's long-awaited "Train Tracker" program, which is similar to the popular Bus Tracker application, will post train arrival times on a designated Web site that will refresh every 30 seconds; and

WHEREAS, The new system will track trains on all eight rail lines, making travel on the CTA more convenient and reliable by providing citizens with relevant transit information to better plan their trips; and

WHEREAS, Thanks to "Train Tracker," CTA customers are able to track trains on their desktop computers or smart phones, just as they now can do with the Bus Tracker system; and

WHEREAS, In addition to the Web-based application, 10 CTA stations feature digital signs providing

arrival information at either the platform or mezzanine levels; and

WHEREAS, The following CTA personnel have been instrumental in getting Train Tracker up and running: President Richard L. Rodriguez; Chief Technology Officer John Vasilj,; General Manager, Enterprise Communications Systems Herb Nitz; General Manager, Customer Information Graham Garfield; Manager, External Electronic Communications Tony Coppoletta; and Project Manager Ton Chung; now, therefore,

BE IT RESOLVED, That we, the Mayor and Members of the City Council of the City of Chicago, assembled this ninth day of February, 2011, do hereby congratulate the Chicago Transit Authority on the launch of the "Train Tracker" program, which promises to deliver an even better experience to the CTA's customers, and adds another important milestone to the CTA's rich history; and

BE IT FURTHER RESOLVED, That suitable copies of this resolution be presented to the CTA's Richard L. Rodriguez; John Vasilj; Herb Nitz; Graham Garfield, Tony Coppoletta; and Ton Chung as a token of our esteem and respect.