



# Office of the City Clerk

City Hall  
121 N. LaSalle St.  
Room 107  
Chicago, IL 60602  
www.chicityclerk.com

## Legislation Details (With Text)

**File #:** R2017-833  
**Type:** Resolution  
**Status:** Adopted  
**File created:** 10/11/2017  
**In control:** City Council  
**Final action:** 10/11/2017  
**Title:** Congratulations extended to Office Emergency Management and Communications' Dispatch Supervisor Chenetra Washington and Police Dispatch Marissa Leezer on recognition for excellence  
**Sponsors:** Emanuel, Rahm, Reboyras, Ariel, Austin, Carrie M., Ervin, Jason C.  
**Indexes:** COMMENDATIONS & DECLARATIONS  
**Attachments:** 1. R2017-833.pdf

Date	Ver.	Action By	Action	Result
10/11/2017	1	City Council	Rules Suspended - Immediate Consideration	
10/11/2017		City Council	Adopted	Pass

### OFFICE OF THE MAYOR

CITY OF CHICAGO

RAHM EMANUEL  
MAYOR

October 11, 2017

TO THE HONORABLE, THE CITY COUNCIL OF THE CITY OF  
CHICAGO

Ladies and Gentlemen:

I transmit herewith, together with Aldermen Reboyras, Austin and Ervin. a congratulatory resolution regarding OEMC employees Chenetra Washington and Marissa Leezer.

Your favorable consideration of this resolution will be appreciated.

Mayor

Very truly yours,

*adopted by*

Aldermen Ariel Reboyras, Carrie M. Austin, Jason C? ErVin and \  
resented by Mavor Rahm Emanuel ■ i > on October 11; 2017

••'The Association 6f.■■■ Publie^Safety Com^unic:g>ionV\Officiqls>;  
(APGOj ;V :  
: International is the ' world's oldest and largest organization of- publc'  
'safety  
?"'.cqmmuhicatibhs-- professionals" and' supports the largest U.S.-  
im^cnbershlp- bose^qf any

public safety association; and ; ■ '-v,^ .-/.;v; ■ • j;-  
v.'^." ••'

WHEREAS, Every year, the Illinois Chapter" ofA^CO presents dWgfd's to public  
safety ...

' communications personnel who^ Havei demonstrated,the "highest levels of personal-  
and;.;

•professional-conduct and performance in the line .-of'duty' throughout jthe • State -of  
'Illinois;^;-

and- ' " . '?..'''tv»'. O' "■' •..■ ■ ■■ " ... ">.",•\*• ■ ■■ cS; .■;■  
■ ..-y- - ^

' WHEREAS, v APGO selected' Chehetrg. ..Washington, ./Supervising ' / Police i1  
Cbrfimuhicqtiohs; pperator at the City of Chicago Office of Emergency.Management &  
Communicatqns (OEMC);, as the award recipient for 2017 Supervisor of the Year; and  
Marissa -Leezer, Police ■Communications Operator II at OEMC, as the award nlcplehHor ..  
" ' 'r; and ;;•• . ' : ■■ ,■■■'■■■ V' - ".'-■ v'H"

' , WHEREAS.' Chenetnd Washington began her career with OEMC on October 24,;";  
.2005 as a police dispatcher, where she worked for ten years before being, promoted in  
-'2015 to supervisor, the position she currently holds; and . >■' .>V\-/ \ ,  
\, ....

J ... ' WHEREAS, Shortly after her' promotion, Chenetra's supervisory and crisis ;

management skills were put to the test when one of her dispatchers received a call from an agitated man threatening to shoot himself and any officer who responded to the call. After alerting the Chicago Police Department to the threat, Chenetra remained on the line with the caller, never giving up hope that the situation could be resolved peaceably. v Following two tense hours of her ego-tipting the caller, Chenetra, and the

responding officers, Chenetra was able to convince the caller to walk outside and calmly surrender himself to the police; and

WHEREAS, Never content to rest on her laurels, Chenetra continues to set a positive example for her fellow co-workers by mentoring new supervisors and guiding them through their daily responsibilities. During her free time, Chenetra helps the less fortunate by

*WHEREAS; Never content to rest on her laurels, Chenetra continues to set a positive example for her fellow co-workers by mentoring new supervisors and guiding them through their daily responsibilities. During her free time, Chenetra helps the less fortunate by organizing food drives, for the homeless and delivering homemade, sdhdwiah.es/ <http://sdhdwiah.es/>snacks, and beverages to needy persons throughout the City; and*

WHEREAS, Marissa began her career with OEMC in May 2001 as a police dispatcher. She currently works from 2:00 PM until 10:00 PM in Zone 10, one of the most active dispatch zones in the City; and

*WHEREAS, During her tenure with OEMC, Marissa coordinated the City's response to more than 620 calls, for shots fired and over 60 incidents, involving a person being injured by gunfire; and*

WHEREAS, Despite the stress, chaos, and emotional struggle of working an active shift in an especially active zone, Marissa has taken only two sick days during her sixteen years of service; and

WHEREAS, Widely admired for her tenacity, positive demeanor, and ability to brighten spirits and boost morale, Marissa often brings snacks of lynehes to her co-workers during their busy shifts; and

WHEREAS, Marissa's dedication to her job and to public safety was recognized in 2016, when she received OEMC's Team Performance Award for managing and coordinating a crime scene involving a police officer who was shot; in 2012, when she was recognized for her efforts during the NATO Summit in Chicago; and in 2011, when she received an Honorable Mention for her astute response during an incident involving an Illinois State Police chase from a Chicago expressway into the City's crowded streets; and

WHEREAS, Chenetra Washington's and Marissa Leezer's unerring 'prqfessionqlism!.  
idedication; to their jobs,' and willingness to always treat others with dignity and respect  
are truly exemplary; now, therefore

■ \ ;.. BE IT RESOLVED, that we, the Mayor and Members of;the City' Council-of the City of '  
Chicago, assembled ' this eleventh day oF October,' 2017.; do hereby extend our congratulations to  
Chenetra Washington; who was recently.named APCO's'Supervispr'of the' Year for the State of  
Illinois, and to Marissg Leezer, who was recently na.med,APCO's Telecommunicator of the Year for  
the Stgte'qf Illinois; and"... . ' ; •;"\*• : .. .' X:-\; XX\*

BE IT FURTHER RESOLVED, That suitable copies of thisXesolutiqh: be' presented"'.'to

Chenetra Washington and Marissa Leezer, and placed in their respective personnel files,

as'a sign of our appreciation and gratitude for their exceptional service to the City of

Chicago. . . • .V.X" ■'■■■'■-. ." ■ ■""':.. ■■ ..!/';"■ ; X  
'■■"'.'X.