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Legislation Text

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INSPECTOR

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VIA I 1 LCTPONIC MAIL May 2, 2.019

John F. Tu I ly Commissioner
Department of Streets and Sanitation 121 North LaSalle
Street, Room 1107 Chicago, Illinois 60602

Dear Commissioner Tu I ly.

An OIG inquiry has determined that the Department of Streets and Sanitation (DSS) is ^ violating the Municipal Code of Chicago (MCC) by providing free garbage collection service to at least 1,182 nonprofit entities. Section 7-28-235 of the MCC, effective January 1, 2016, requires all recipients of City garbage collection service to pay \$9.50 per month. Because of DSS' noncompliance, the City is losing at least \$1,347,480 in garbage fees each year, totaling \$449,160 as of April 30, 2019.

Furthermore, OIG found that DSS' list of nonprofit entities receiving free garbage collection is incomplete. OIG identified 25 properties not included on DSS' list that nonetheless receive free City garbage service, and there may be many more.¹ Actual revenue loss is thus greater than \$449,160 but cannot be calculated because the total number of properties receiving free service is unknown.

Finally, DSS' current provision of free garbage service only to those nonprofits fortunate enough to have received it in the past is inherently unfair. It perpetuates a discretionary benefit that DSS historically granted to entities who knew to request it, or otherwise acquired it, while similarly situated nonprofits are denied this benefit and must pay for private garbage collection.

OIG Kill: 18-0879

Advisory Concerning Free Garbage Collection for Certain Nonprofit Entities

May 2, 2019

- 911 religious entities,"
- 94 private schools,¹
- 48 uncategorized entities,"
- 45 recreational or community centers;
- 28 government offices,
- 23 day care centers;
- 17 shelters;
- 12 medical/rehab centers, and
- 4 other schools.⁷

DSS stated, "At this time, the continued service without charge to non-profits is seen as a courtesy to institutions that provide a community benefit. The adding of garbage fees to non-profits may be re-considered as part of the 2019 Budget Recommendations." OIC maintains, and the Department of Law concurs, that City Council already made the decision to add the fee, and amended the municipal code accordingly. In light of the clear legislation on this point, the position that the DSS Commissioner retains authority to waive the fee at their discretion is untenable. '

As a result of DSS' noncompliance with the plain language of the MCC § 7-28-235, the City loses \$134,748 in uncollected revenue annually from these 1,182 entities alone, totaling \$449,160 in the 40 months since the City instituted the fee.⁰

III. DSS' LIST OF NONPROFIT ENTITIES RECEIVING FREE GARBAGE SERVICE IS INCOMPLETE.

Using Google Maps and Google Street View in various neighborhoods, OIG identified 25 nonprofit properties with City of Chicago garbage carts and confirmed they were neither on DSS' list nor billed for garbage service. OIG did not conduct an exhaustive search, so there may be many more.

We conclude that DSS does not, in fact, know all the properties from which it collects garbage. We found similarly incomplete lists in our 2014 audit, as well as our 2015

¹ The 911 religious entities consist of 909 categorized as "Religious entity." 11 categorized as "Baptist Church," and 1 categorized as "Religious Entity/School"

² A review of the entity names suggests 3 of the 94 are actually miscategorized day care facilities

³ Based on the entity names, the uncategorized entities include one cemetery, one garden, one park, one library, one residence, and one American Legion post

⁷ The four other schools are described as "School," "Girls High School," or "Elementary School"

⁰ OIG searched City's garbage billing records for a sample of these properties; it also identified confirmed they were not billed

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Advisory Concerning Fioo Garbage Collection for Certain Nonprofit Entities

audit of DSS' garbage collection performance measurement.⁹ In a follow-up to our 2015 audit, DSS stated that it had a complete inventory of its garbage and recycling carts,¹⁰ but these gaps in its nonprofit list suggest that it still cannot account for all properties with City carts

IV. SUGGESTIONS

A. DSS SHOULD COMPLY WITH THE MUNICIPAL CODE PROVISIONS LEGALLY REQUIRING IT TO BILL EVERY NONPROFIT CURRENTLY RECEIVING FREE GARBAGE SERVICE.

DSS is authorized by law to provide garbage collection service to nonprofit entities that were receiving it as of January 1, 2016, but only if it charges the monthly fee of \$9.50 per premises. OIG suggests that DSS immediately notify those nonprofit entities of the required fee and begin to charge those that wish to continue to receive City service.

B. DSS SHOULD CONDUCT A FULL INVENTORY OF PROPERTIES RECEIVING FREE CITY GARBAGE SERVICES.

To ensure that it collects garbage only from those nonprofits that received City service as of January 1, 2016, DSS needs a complete and accurate list of those entities. OIG identified 25 nonprofits that are receiving service but are not on DSS' current list. The fact that the list is incomplete reveals that DSS still does not know all the properties from which it collects garbage—a problem OIG has raised several times in recent years.

OIG suggests that DSS identify all the properties missing from its list of nonprofit entities receiving free garbage collection and, unless it can prove that they received service as of January 1, 2016, require them to hire a private garbage collector. To ensure the integrity of the list going forward, DSS should develop written procedures for updating it as entities change ownership or location, and should terminate City service for properties no longer eligible.

- City of Chicago, Office of Inspector General. "Department of Streets and Sanitation Garbage Collection Performance Measure; Recent Audit," April 2018, accessed April 16, 2019, <https://igcoicane.a/2015/01/?7/audit-of-dss-ga:l;ac:e-cohec;lon-oerfoi-ma-nee/>

City of Chicago Office of Inspector General. "Department of Streets and Sanitation Garbage Collection Performance Measure Follow-Up inquiry." September 2015, accessed April 16, 2019. [https://igchicago.org/V.OIG/t\)9/IS/loiiow-ii-o-0:-ciss-ciarbae-coHeci-ion-nc-i;ormarice-auclit/](https://igchicago.org/V.OIG/t)9/IS/loiiow-ii-o-0:-ciss-ciarbae-coHeci-ion-nc-i;ormarice-auclit/)

C. IF DSS CONTINUES TO COLLECT GARBAGE FOR

NONPROFITS, IT SHOULD WORK WITH CITY COUNCIL TO CODIFY ELIGIBILITY CRITERIA.

DSS' current provision of tree garbage service only to those nonprofits fortunate enough to have received it in the past is inherently unfair. It perpetuates a discretionary benefit that DSS historically granted to entities who knew to request it, or otherwise acquired it, while similarly situated nonprofits are denied this benefit and must pay for private garbage collection.

If DSS wishes to continue collecting garbage for nonprofits, it should work with City Council to codify eligibility standards similar to MCC § 11-12-540(8), which provides water fee discounts to certain nonprofits based on size, charitable work, and other criteria. DSS should then make all eligible entities aware of the benefit by publicizing it to the City's nonprofit community.

We invite you to respond in writing before June 3, 2019. Any such response will be made public along with this OIG Advisory.

Respectfully,

Joseph M. Ferguson
Inspector General
City of Chicago

Joe Deal, Chief of Staff, Office of the Mayor
Edward Siskel, Corporation Counsel, Department of Law

MISSION

The City of Chicago Office of Inspector General (OIG) is an independent, nonpartisan oversight agency whose mission is to promote economy, efficiency, effectiveness, and integrity in the administration of programs and operations of City government. OIG achieves this mission through,

- administrative and criminal investigations by its Investigations Section;
- performance audits of City programs and operations by its Audit and Program Review Section,
- inspections, evaluations and reviews of City police and police accountability programs, operations, and policies by its Public Safety Section; and
- compliance audit and monitoring of City hiring and employment activities by its Hiring Oversight Unit

From these activities, OIG issues reports of findings and disciplinary and other recommendations,

- to assure that City officials, employees, and vendors are held accountable for violations of laws and policies;
- to improve the efficiency and cost-effectiveness of government operations; and
- to prevent, detect, identify, expose, and eliminate waste, inefficiency, misconduct, fraud, corruption, and abuse of public authority and resources.

AUTHORITY

OIG's authority to produce reports of its findings and recommendations is established in the City of Chicago Municipal Code §§ 2-56-030(d), -035(c), -110, -230, and 240.

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