



Office of the City Clerk

City Hall
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Room 107
Chicago, IL 60602
www.chicityclerk.com

Legislation Text

File #: R2021-221, **Version:** 1

RESOLUTION CALLING FOR THE RESIGNATION OF CHICAGO POSTMASTER WANDA PRATER

WHEREAS, The United States Post Office (USPS) operates 48 post office stations in the City of Chicago, and is responsible for delivering mail to the City's nearly 3 million residents; and

WHEREAS, Chicago residents rely on USPS to not only deliver letters and packages, but also to deliver essential goods to their homes, such as medication and household supplies; and

WHEREAS, Over the past year, local officials have received thousands of complaints regarding issues with USPS's mail delivery and customer service; and

WHEREAS, On August 6, 2020, 42 members of the Chicago City Council signed a letter to Chicago Postmaster Wanda Prater requesting a meeting to discuss potential collaborations to improve service. That letter has thus far been ignored by Postmaster Prater while service has continued to decline; and

WHEREAS, USPS Office of Inspector General (OIG) conducted an investigation into the delivery delays and customer service at four Post Office stations in September 2020, and published their findings in a report (the "Report") on February 1, 2021; and

WHEREAS, The Report identified numerous delivery and customer service issues at all four stations, including: 60,659 delayed pieces of letter and flat mail; 2,207 undelivered packages; and 18,456 underreported non-deliveries; the failure to properly manage support staff, causing further delays in deliveries; and the failure to lock and secure USPS vehicles; the Report also found over 10,000 customer complaints were submitted from May through July 2020; and

WHEREAS, The Report highlights multiple deficiencies in staffing at all levels at the four stations, and accents the inadequate services USPS continues to provide the residents of Chicago; and

WHEREAS, The residents of Chicago deserve efficient and reliable mail service, and it is clear the current management of the Chicago District of the USPS is unable to provide the postal services that the residents of Chicago need and deserve; now, therefore

BE IT RESOLVED, That we, the Mayor and members of the City Council of the City of Chicago, assembled this twenty-fourth day of February, 2021, do hereby call upon Chicago Postmaster Wanda Prater to resign from her position; and

MATTHEW J. O'SHEA Alderman, 19th Ward

BE IT FURTHER RESOLVED, That we call upon the United States Postal Service to hire the proper personnel to ensure Chicago and its residents receive the same quality of postal services as other cities across the United States.

Matthew J. O'Shea

ALDK. ItMAN. 19TH WARD

February 23, 2021

The following list of aldermen have requested their names to be included in the record as co-sponsors on the proposed ordinance attached hereto calling for the resignation of the Chicago Postmaster, Wanda Prater, which is hereby submitted for introduction at the City Council meeting of Wednesday, February 24, 2021, and referral to the Committee on Human Relations.

Brian Hopkins	Ward	2
Leslie A. Hairston	Ward	5
Roderick T. Sawyer	Ward	7
Michelle A. Harris	Ward	8
Anthony Beale	Ward	9
Susan Sadlowski-Garza	Ward	10
Patrick Thompson	Ward	11
Edward Burke	Ward	14
Raymond A. Lopez	Ward	15
Stephanie D. Coleman	Ward	16
David Moore	Ward	17
Derrick G. Curtis	Ward	18
Howard Brookins, Jr.	Ward	21
Michael D. Rodriguez	Ward	22
Silvana Tabares	Ward	23

Michael Scott, Jr. Byron Sigcho-Lopez Jason C. Ervin Scott Waguespack Carrie M. Austin Samantha Nugent
Andre Vasquez Anthony Napolitano Brendan Reilly Michele Smith Tom Tunney James Cappleman Matthew J.
Martin Debra L. Silverstein

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Ward 28
Ward 32
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Ward 39
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Ward 42
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Ward 44
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Ward 47
Ward 50

Very truly yours,

Matthew J. O'Shea Alderman, 19th
Ward

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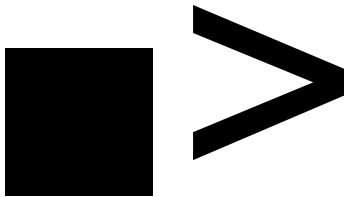
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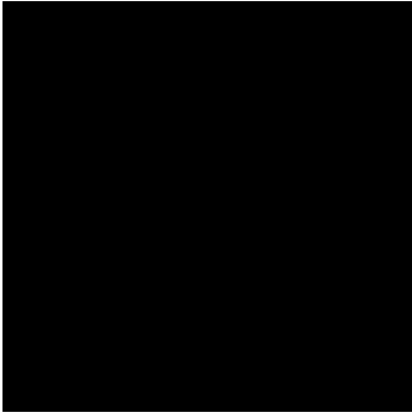
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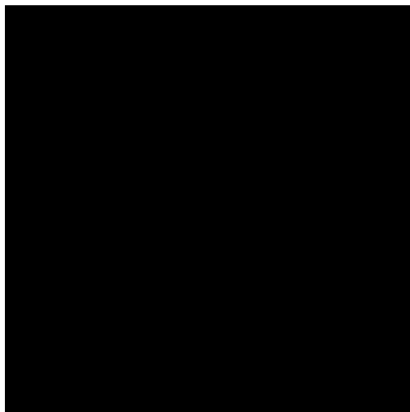
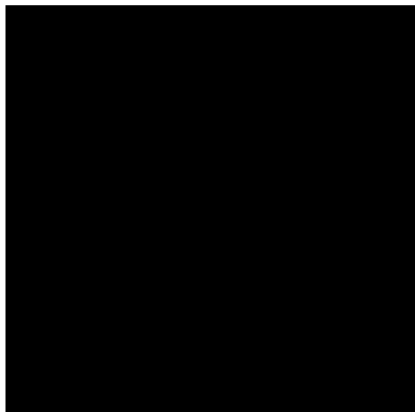
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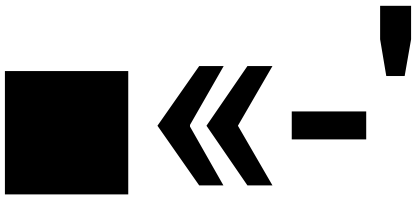
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